

Returns are simple

If you are not completely satisfied with any item, you may return it, unworn with pricing tags intact, within 10 days from the date on your invoice for a full refund or FREE exchange. This does not affect your statutory rights.

1. Enter the items to be returned on the returns note below and indicate the reason for return.
2. Enclose this form with the appropriate item(s)
3. If any item received in your delivery differs from that stated overleaf please use the space provided to indicate the description, size, quantity and item number.
4. Return address is Bumps Maternity Wear, 19 Frederick Street, Sunderland, Tyne and Wear, SR1 1LT, United Kingdom.

Sorry but we are unable to refund outward postage and packaging or your return postage as these are both direct costs. Also if any free delivery eligible products are cancelled or returned we reserve the right to subsequently charge the relevant outgoing postage and packaging cost as it is a direct cost.

To return by post – take your parcel to any post office, remember to obtain a “Proof of Posting” certificate from the post office as proof of your return (they are free).

We cannot be held responsible for parcels lost on return to us. Your claim for loss would be with the post office or carrier you choose to use. For peace of mind you may wish to use a recorded service.

For a refund on a return please allow at least two weeks before contacting us. As it may take a week before we process and then there are banking processing times too.

-----detach and return with parcel

Returns Note

Please complete this section, indicating your reasons for return, detach and return with the relevant item.

REASON FOR RETURN

A – Quality not as expected / B – Poor fit / C – Too long / D – Too short / E – Too big / F – Too small / G – Item faulty
H – Colour / I – Wrong Goods / J – Style doesn't suit / K – Arrived too late / L – Doesn't resemble website image / M – Other

PRODUCT DESCRIPTION	SIZE	PRICE EACH	ORDER ID	QTY	REASON FOR RETURN

YOUR NAME